

Interdepartmental Team Work

Organizations are more productive when teams can work collaboratively with each other. Breaking down silos by building trust and enhancing communication between teams will impact performance, quality and service. By aligning teams to a common vision, leaders from any department can motivate and successfully implement multi-functional improvements.

Participants will learn how to create a culture of collaboration and cooperation to enable their teams to effectively interact with others.

Program Outcomes

- Enhance interdepartmental relationships
- Facilitate communication in and between teams
- Promote best practices for effective team work
- Use behaviors that build trust and enhance collaboration

Learning Process

Learning Content

- Creating a Shared Vision
- Communicating a Shared Vision
- Enhancing Collaboration Across
 Team Boundaries
- Overcoming Breakdowns

Learning Reinforcement Tool

- Action Learning-Creating a Team Mission
- Action Learning-Correcting a Process Breakdown

Program Length 8 Hours

Potential Applications

All or part of this course could be part of a solution to help organizations with the following objectives:

- To break down functional silos within an organization
- When results are suffering because of lack of cooperation between two or more departments
- To set the stage that interdepartmental team work will be the cultural norm